



HEDIS[®]

Healthcare Effectiveness Data
Information Set



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BACKGROUND

What is HEDIS®?
Measures and Data Collection Overview
Provider Role and HIPAA Requirements

What is HEDIS®?



- ✓ A **measurement tool** used by more than 90% of America's health plans
- ✓ It is coordinated and is administered by the **National Committee for Quality Assurance (NCQA)**
- ✓ The results are used to:

1. **Measure** performance
2. **Identify** quality initiatives
3. **Provide** educational programs for providers and members

HEDIS[®] Measures and Data Collection

- ✓ Measures are **specifically defined** so that the performance of all health plans can be measured equally.
- ✓ The measures **can change** from year to year.



Data is collected and compiled between February-May of the following year.

Example: HEDIS[®] 2018 report is compiled from information gathered during the year 2017.

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The Provider Role in HEDIS®

- ✓ **Providing the appropriate care** within the designated time frames
- ✓ **Accurately documenting all care** in the patient's medical record
- ✓ **Accurately coding all claims** and submitting them in a timely manner
- ✓ **Responding** to medical record requests **within 14 days.**



NOTE: HEDIS® data is reported collectively for each Health Plan, NOT by provider or member. CCHP can provide individual provider performance to you upon request.

HIPAA Requirements for HEDIS®

- ✓ Under the Health Information Portability and Accountability Act (HIPAA) data collection is permitted and the release of this information request requires no special patient consent or authorization
- ✓ The data is **reported collectively** without individual identifiers



All records from providers contracted with the health plan are protected under this act.



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DATA COLLECTION

Types of Data Collected
Medical Request Overview

3 Types of Data Collection and Their Sources:



- 1) **Administrative Data:** filed claims
- 2) **Hybrid Data:** medical record review
- 3) **Survey Data:** member and provider surveys

The Medical Records Request Process:



Initial medical record requests are sent by fax and include:

- ✓ A patient list
- ✓ The measure(s) that are being audited
- ✓ An explanation of the minimum documents needed



Collection methods may include:

- ✓ Fax
- ✓ Mail
- ✓ Onsite pickup of records (for larger requests)
- ✓ Remote electronic data interchange

If you would like to make arrangements for Cook Children's Health Plan (CCHP) to retrieve/pickup records, please contact:

Tonia Bridges, Manager – Quality Improvement Department

Direct Line: (682) 303-2129 or Email: Tonia.Bridges@cookchildrens.org



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HYBRID MEASURES

Definition
Examples and Codes

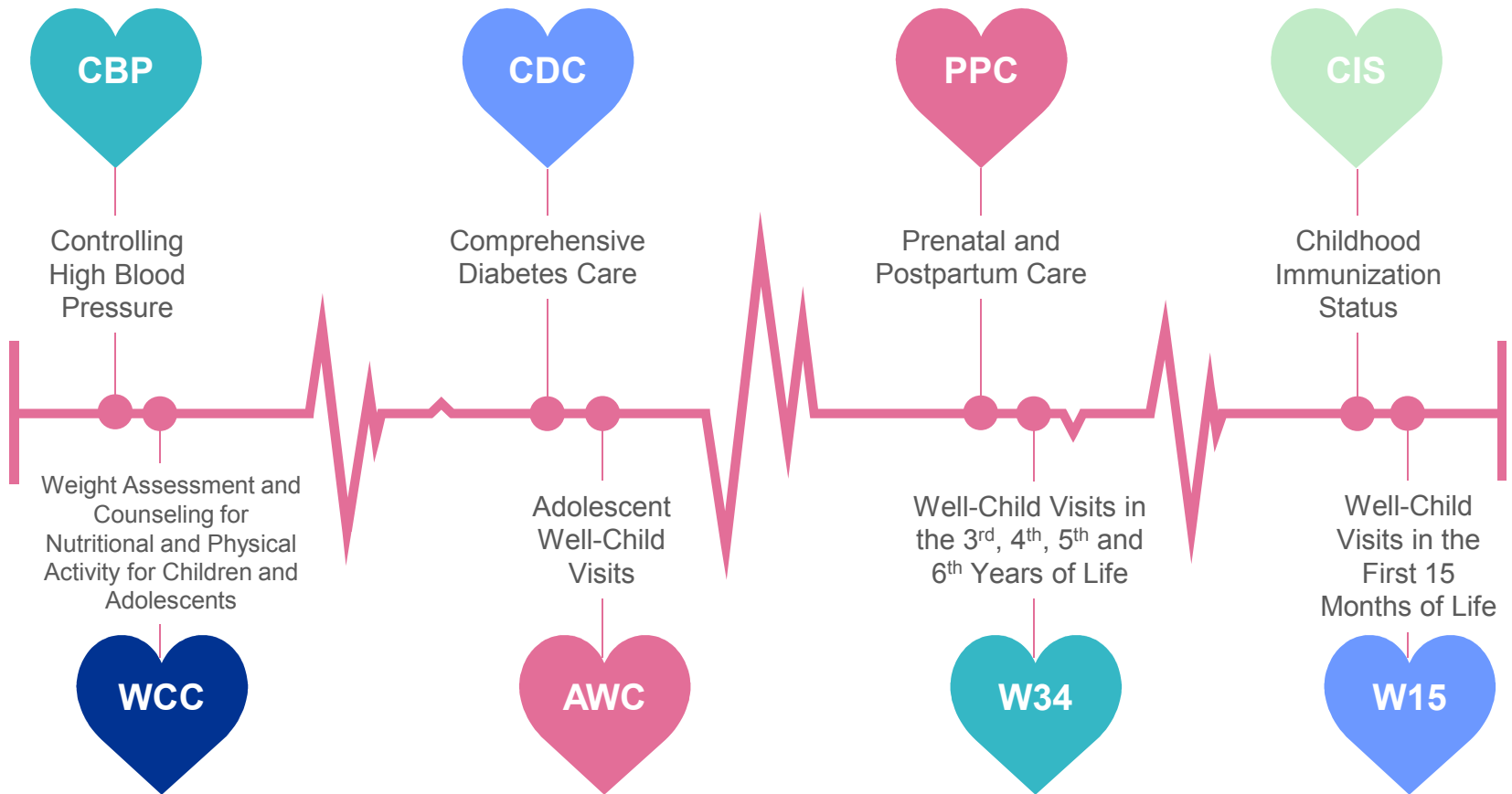
HEDIS[®] Hybrid Measures

- ✓ Hybrid measures are measures in which **additional information** in the medical chart may be used to supplement claims data in order to provide a ***complete picture of what care and services were provided.***



These measures are selected annually by the Texas Health and Human Services Commission. Using these measures allows the health plan to formulate, review progress, and resolve any provider or data issues that may impact results.

HEDIS® Hybrid Measurements – (8)





MEASURE DETAILS

CHP / CDC / PPC / CIS
WCC / AWC / W34 / W15

Controlling High Blood Pressure (CBP)



Controlling
High Blood
Pressure

Who?

Members aged
18-85

Why?

To diagnose hypertension (high blood pressure) and prevent:

- ✓ Heart attack
- ✓ Stroke
- ✓ Kidney disease

How?

Controlling blood pressure measurements to be lower than 140/90*

**Patients aged 60-85 that do NOT have diabetes, BP pressure can be up to 150/90*

Comprehensive Diabetes Care (CDC)

Who?

Clinical care is provided to members aged 18-75



Comprehensive
Diabetes Care

Why?

Measuring and monitoring helps clinicians provide proper care and medications in order to prevent:

- ✓ Nerve damage
- ✓ Heart attack
- ✓ Stroke
- ✓ Amputation
- ✓ Kidney disease
- ✓ Eye disease
- ✓ Death

How?

Labs, tests and interventions include:

- ✓ Hemoglobin A1C
- ✓ Blood pressure
- ✓ Blood tests
- ✓ Urine tests
- ✓ Medical attention for neuropathy (nerve pain)
- ✓ Retinal eye exams (yearly for positive retinopathy and every 2 years for negative retinopathy)

Prenatal and Postpartum Care (PPC)

Who?

Any pregnant woman who has had a prenatal care visit within the first trimester or within 42 days of enrollment.

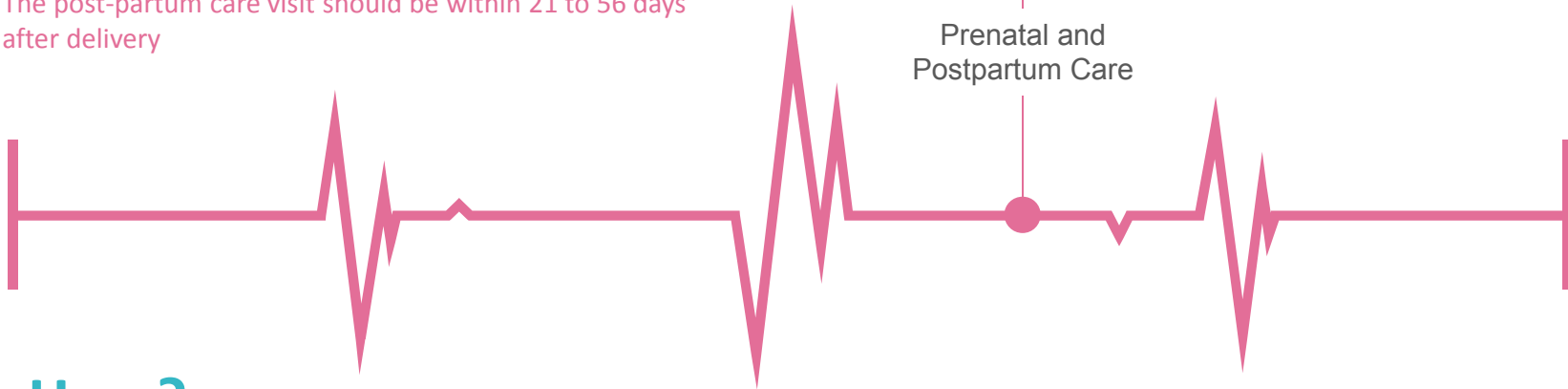
The post-partum care visit should be within 21 to 56 days after delivery



Prenatal and
Postpartum Care

Why?

Monitor quality health care outcomes for pregnant women for all live births delivered between November 6, last year through November 5, current year



How?

Monitoring the pregnancy and providing proper documentation within the specific timeframes including:

- ✓ Post-partum Bleeding
- ✓ Iron Levels
- ✓ Blood Pressure
- ✓ Emotional Changes
- ✓ Thyroid Levels
- ✓ Infection

Childhood Immunization Status (CIS)

Who?

Children 2 years of age who were immunized prior to their second birthday

Why?

Immunizations are one of the easiest and effective methods of delivering preventative medicine against childhood diseases



Childhood Immunization Status

How?

Documentation must have the date of service and type of vaccination provided.

Vaccine declination: if the parent refuses, the child has an allergy, or the child contracted the illness prior to the second birthday (example: chicken pox) it should be documented in the progress note

Weight Assessment and Counseling (WCC)

Who?

Members aged 3-17 who had an outpatient visit with a PCP or OB/GYN provider during the measurement year

Why?

Childhood obesity is on the rise and is a primary health concern with both immediate and long term health issues



How?

Documentation should include:

- ✓ Body Mass Index (BMI) including the height and weight recorded as a percentile. Growth charts are acceptable.
- ✓ Discussion of current nutritional behaviors (eating habits, type of diet)
- ✓ Discussion of current physical activity behaviors (exercise routine, participation in sports, etc.)

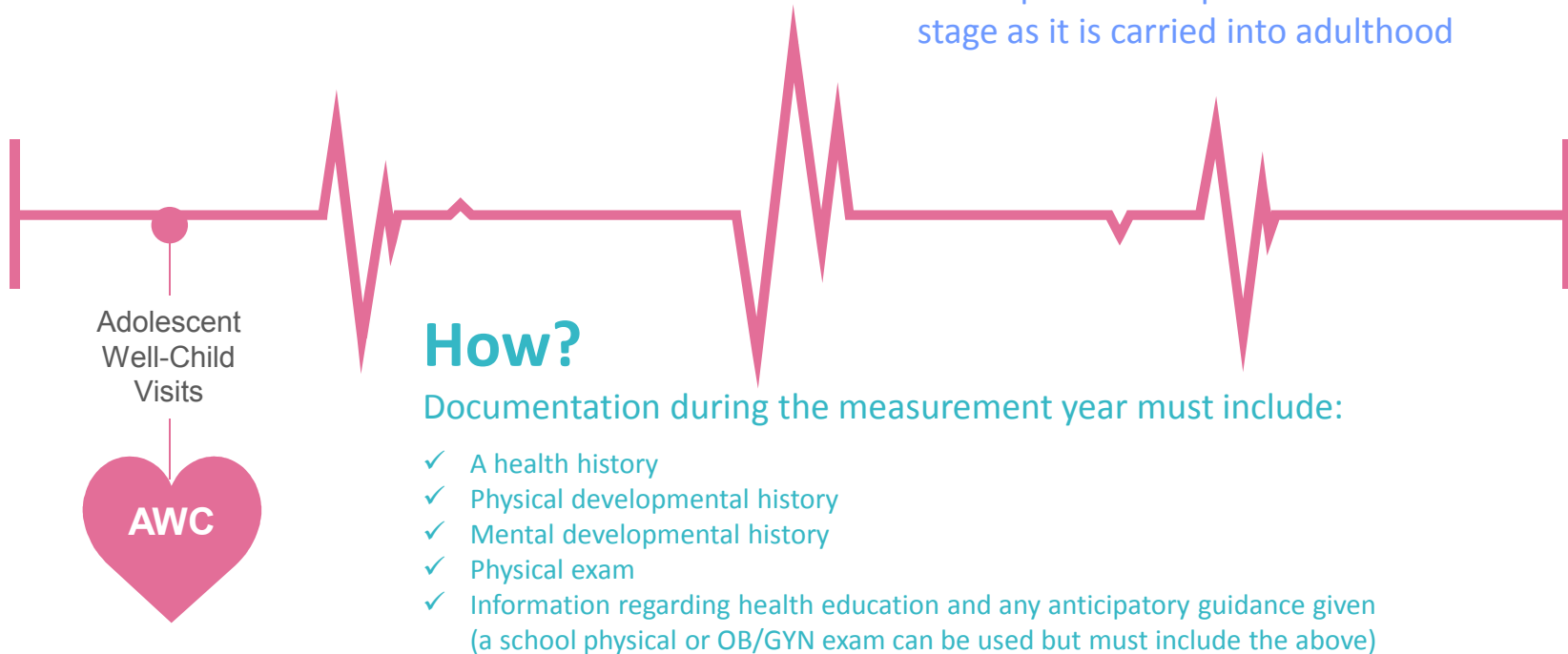
Adolescent Well-Child Visits (AWC)

Who?

Members aged 12-21

Why?

Assessing physical, social and emotional development is important in the adolescent stage as it is carried into adulthood



Well-Child Visits Ages 3-6 (W34)

Who?

Members aged 3-6

Why?

To obtain a comprehensive assessment of the physical, emotional and social development of a member

How?

Must have at least one comprehensive well-care visit with a PCP during the measurement year documenting:

- ✓ Health history
- ✓ Physical developmental history
- ✓ Mental developmental history
- ✓ Physical exam
- ✓ Information regarding health education and any anticipatory guidance given.

Well-Child Visits in the 3rd, 4th, 5th and 6th Years of Life

W34



Well-Child Visits in the First 15 Months (W15)

Who?

Members who turned 15 months old and who had 0-6 well child visits with a PCP during their first 15 months of life

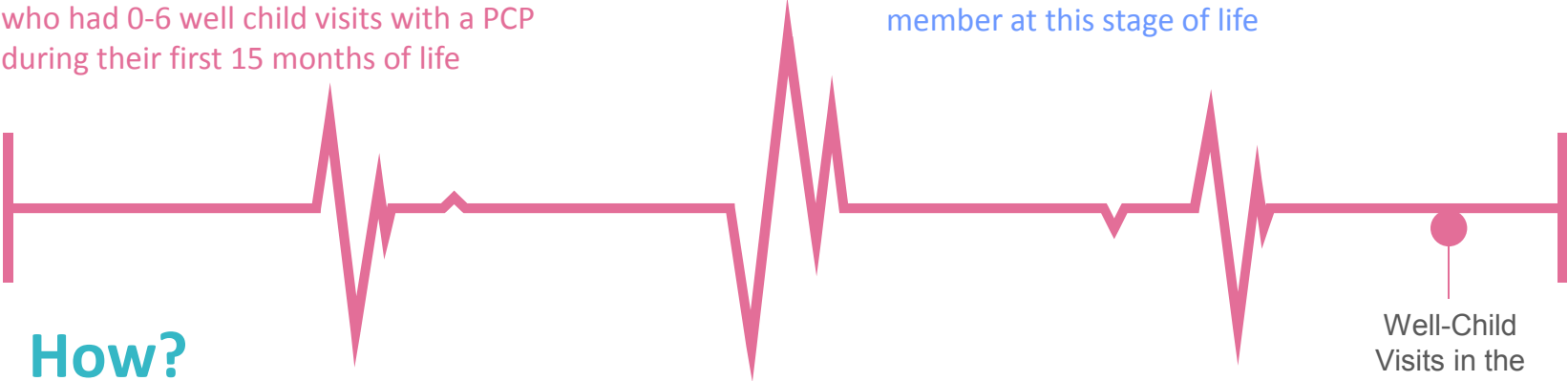
Why?

To assess the overall well being of the member at this stage of life

How?

Documentation must include:

- ✓ Practitioner name
- ✓ Date
- ✓ Health history
- ✓ Physical developmental history
- ✓ Mental developmental history
- ✓ Physical exam
- ✓ Information regarding health education and any anticipatory guidance given.



Well-Child
Visits in the
First 15
Months of Life

W15





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BILLING CODES

To help reduce the number of
medical records requests

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Controlling High Blood Pressure (CBP) Billing Codes

ICD-10	CPT	CPT CAT II
I10	93784	3074F
	93788	3075F
	93790	3077F
	99091	3078F
		3079F
		3080F

Comprehensive Diabetes Care (CDC) Billing Codes

	ICD-10	CPT	CPT II
Diabetes	E10.10 – E10.9 E11.0 – E11.9 E13.0 – E13.9		
HbA1c		83036 83037	3044F (if HbA1 <7) 3045F (if HbA1 7%- 9%) 3046F (if HbA1 >9%)
Neuropathy Screening Test		81000 – 81003 81005 82042 82043 82044 84156	3060F 3061F 3062F
Retinopathy Screening			2022F 2024F 2026F 3072F

Comprehensive Diabetes Care (CDC) Billing Codes

	CPT	CPT (continued)	HCPCS
	67028	92002	S0620
	67030-67031	92004	S0621
	67036	92012	S3000
	67039-67043	92014	
	67101	92018-92019	
	67105	92134	
	67107-67108	92225-92228	
	67110	92230	
Eye Exams	67112-67113	92235	
	67121	92240	
	67141	92250	
	67145	92260	
	67208	99203-99205	
	67210	99213-99215	
	67218	99242-99245	
	67220-67221		
	67227-67228		

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Prenatal and Post Partum Billing Codes

ICD-10-Pregnancy Diagnosis	Other Prenatal Codes	ICD-10PCS	CPT	CPT II	HCPCS
(For PCP – pick the codes listed below with one other prenatal code) O09.00-13 O09.211-213 O09.219 O09.291-293 O09.299 O09.30-33 O09.40-43 O09.511-513 O09.519 O09.521-523 O09.611-613 O09.619 O09.621-623 O09.629 O09.70-73 O09.811-813 O09.819 O09.821-823 O09.829 O09.891 O09.899-93	Prenatal Care Visits		99201-99205 99211 99241-99245 99500	0500F 0501F 0502F	H1000-H1004 T1015 G0463 UB Rev: 0514
	Obstetric Panel		80055 80081		
	Prenatal Ultrasound	BY49ZZZ BY4BZZZ BY4CZZZ BY4DZZZ BY4FZZZ BY4GZZZ	76801 76805 76811 76813 76815-76821 76825-76828		
	ABO and Rh		(ABO): 86900 (Rh): 86901		
	TORCH		(Toxoplasma): 86777 & 86778 (Rubella): 86762 (Cytomegalovirus): 86644 (Herpes Simplex): 86694-86696		
ICD 10-CM Diagnosis	Other Post Partum Codes	ICD-10PCS	CPT	CPT II	HCPCS
Z01.411 Z01.419 Z01.42 Z30.430 Z39.1 Z39.2	Post Partum Care		57170 58300 59430 99501	0503F	G0101

Childhood Immunization (CIS) Billing Codes

	CVX	CPT
DTaP	20	
	50	90698
	106	90700
	107	90721
	110	90723
	120	
Hepatitis A	31	
	83	90633
	85	
Hepatitis B	08	90723
	44	90740
	45	90744
	51	90747
	110	90748
HiB	17	90644-90648
	46-51	90698
	120	90721
	148	90748

	CVX	CPT	HCPCS
Influenza	88	90655	G0008
	135	90657	
	140	90661	
	141	90662	
	153	90673	
	155	90685 -	
	158	90688	
	161		
IPV	10	90698	
	89	90713	
	110	90723	
	120		
Measles	05	90705	
Measles and Rubella	04	90708	

	ICD-10	CVX	CPT
MMR	3E0234Z	03	90707
		04	90710
Mumps		07	90704
Newborn Hepatitis B			
Pneumococcal conjugate		100	90669
		133	90670
		152	
Rotavirus (two-dose schedule)		119	90681
Rotavirus (three-dose schedule)		116	90680
		122	
VZV	116	90680	
	122		

Weight Assessment and Counseling (WCC) Billing Codes

	ICD-10	CPT	HCPCS
Weight Assessment and Counseling in Children/Adolescents (WCC)	<5%for age: Z68.51 5% to <85%for age: Z68.52 85% to <95%for age: Z68.53 >95%for age: Z68.54		
Counseling for nutrition	Z71.3	97802-804	G0270 G0271 G0447
Counseling for Physical Activity	Z02.5 Z71.82		S9451 G0447

Adolescent Well Care (AWC) Billing Codes

ICD-10	CPT	HCPCS
Z00.00	99381	G0438
Z00.01	99382	G0439
Z00.121	99383	
Z00.129	99384	
Z00.5	99385	
Z00.8	99391	
Z02.0-Z02.6	99392	
Z02.71	99393	
Z02.79	99394	
Z02.81-Z02.83	99395	
Z02.89	99461	
Z02.9		

Well Child Billing Codes

Well Child 3-6 Years Old (W34)

ICD-10	CPT	HCPCS
Z00.121	99382	G0438
Z00.129	99383	G0439
Z00.5	99392	
Z00.8	99393	
Z02.0-Z02.2		
Z02.5-Z02.6		
Z02.71		
Z02.79		
Z02.81-Z02.83		
Z02.89		
Z02.9		

Well Child First 15 Months (W15)

ICD-10	CPT	HCPCS
Z00.110	99381	G0438
Z00.111	99382	G0439
Z00.121	99391	
Z00.129	99392	
Z00.5	99461	
Z00.8		
Z02.0-Z02.2		
Z02.5-Z02.6		
Z02.71		
Z02.79		
Z02.81-Z02.83		
Z02.89		
Z02.9		



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CONTACT US

Contact Information
5 Helpful Hints!

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We are Here for You!

Cook Children's Health Plan (CCHP) wants to *help make your work life EASIER!*

The completion of HEDIS[®] measure data collection **enhances both:**

- 1) The wellness checks of your patients, and
- 2) Claims verification and documentation, ensuring the optimization of our collaboration with our Network Physicians.

Contact for HEDIS[®] Questions:

Tonia Bridges, BSN, RN
Manager, Quality Improvement
Cook Children's Health Plan
Phone: 682-303-2129
Fax: 682-885-8494
Email: tonia.bridges@cookchildrens.org



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5 Helpful Tips for Each Visit!

- 1) Include the BMI percentile with the vital signs
- 2) Use correct billing codes
- 3) Review immunization records
- 4) Well visits can be completed in conjunction with sick visits
- 5) Provide all required data to optimize staff time by decreasing charting time



**Thank
You**

1918 **100** 2018
YEARS

CookChildren's.

You're the 1 in our 100!

REFERENCES:

Retrieved from HEDIS® & Performance Measurement <http://www.ncqa.org/tabid/59/Default.aspx>

NCQA HEDIS Technical Specifications, Volume 2 Value Set Directory
<http://store.ncqa.org/index.php/catalog/product/view/id/2871/s/hedis-2018-volume-2-epub/>