

[www.cookchp.org](http://www.cookchp.org)

Comments or suggestions may be emailed to  
**Network Development**  
[CCHPNetworkDev@cookchildrens.org](mailto:CCHPNetworkDev@cookchildrens.org)  
Or call 682-885-2247

# provider news

## Membership Continues to Grow. Cook Children's Health Plan now has more than 70,000 Members!

As of September 1, 2009, Cook Children's Health Plan (CCHP) has a membership of 72,595. Cook Children's Health Plan now covers 43,359 Medicaid STAR members and 29,236 CHIP members. We appreciate the support you continue to provide to Cook Children's Health Plan.

## Important! New Claims Address

As of October 1, 2009, CCHP will have a new address for claims.

The address is:  
Cook Children's Health Plan  
P.O. Box 961295  
Fort Worth, Texas 76161

Appeals will continue to be sent to the current address::

Cook Children's Health Plan  
P.O. Box 2488  
Fort Worth, Texas 76113-2488

## Quarterly Specialty Office Manager Meetings

Starting in September we are offering a quarterly meeting for the office managers of the specialty physicians contracted with Cook Children's Health Plan. The first meeting was held on September 9<sup>th</sup> in Fort Worth. Please take advantage of these quarterly meetings. If you did not receive any information about this meeting or would like additional information, please give us a call at 682-885-2477

## thank you for your dedication and support Dalila V. Riojas, M.D.



## Cook Children's Health Plan is proud to recognize Dr. Riojas as a VIP Provider

Dr. Riojas completed her medical degree at the Universidad Autonoma de Tamaulipas, Matamoros, Mexico, and later finished her internship and social service in general practice at Hospital General, Matamoros, Mexico. In 1994, Dr. Riojas finished her residency in pediatrics at Driscoll Children's Hospital in Corpus Christi and became board certified. She formed Wee Tots Pediatrics with her husband in Arlington in 1996. The practice has since grown to five pediatricians and two certified nurse practitioners.

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Cook Children's Health Plan is a licensed Health Maintenance Organization offered by Cook Children's Health Care System. Cook Children's Health Plan was designed to provide CHIP and STAR members of all ages access to quality health care in North Texas and promote the well being of its members. Cook Children's Health Plan has locally based Care Management, Provider Relations, Claims and Member Services staffs.

This physician is an independent practitioner and is not a member, agent or employee of Cook Children's Physician Network, Cook Children's Medical Center, Cook Children's Health Plan or any of their affiliated entities. This advertisement is not an endorsement of any particular physician or practice. The choice of which physician you choose for yourself and your family should be made solely by you based on factors that are important to you.

# New value added services as of September 1, 2009

## STAR Program:

- **Reduce obesity** - For obese members 10 to 21 years of age. If the child has a BMI > 30 CCHP will sign them up and pay for Weight Watchers® meetings.
- **Sports/school physicals** - Members under the age of 19 will be able to get one sports or school physical per year.
- **First aid kit** - CCHP will provide a voucher for a first aid kit that includes: Band aids, Antiseptic, Thermometer and Other first aid items
- **Safety package** - Plug covers, Cabinet latches, Choke tubes
- **Recreation benefit** - One Boys and Girls Club membership per household for children 6-18 years of age.
- **Over-the-counter drug benefit** - CCHP will provide a maximum of \$25.00 in reimbursement for over-the-counter medications for all new members.
- **Prepared Child birth classes** Cook Children's Health Plan will cover up to \$70 for childbirth, Lamaze and breastfeeding classes.
- **Prenatal dental benefits** - CCHP will provide a structured dental program to pregnant women over the age of 21 that includes up to \$250 of basic and major dental services.

## CHIP and CHIP Perinate Newborn Program:

- **Obesity Reduction** - CCHP will provide a structured program for members suffering from obesity (BMI ≥ 95% for age or 85% and significant co morbidities) that includes registration and payment for Weight Watchers classes. The Member must be referred to the program by the Member's Primary Care Physician.
- **Increased Frame Allowance (Vision Services)** - Members will be eligible for a frame allowance of \$75.00.
- **Sports/School Physicals** - CCHP will provide one Sports/School Physical per calendar year to enrolled members that are under the age of 19 with any provider that participates with CCHP.
- **First Aid Kit** - CCHP will mail each member a voucher for a First Aid Kit that includes band aids, antiseptic, thermometer and other first aid items.
- **Prepared Childbirth Classes** - CCHP will provide coverage for up to \$70.00 for prepared childbirth Lamaze and breast feeding classes.
- **Over the Counter Drug Benefit** - CCHP will provide a maximum of \$25.00 in reimbursement for over- the -counter medication for all new members.
- **Safety Package** - Cook Children's Health Plan will provide all new members from 0-3 years of age with a safety package that includes items such as plug covers, cabinet latches and choke tubes.
- **Boys and Girls Club Membership** - One Boys and Girls Club membership per household for children ages 6-18 years of age.

## Value Added Services - CHIP Perinate Member:

(Effective December 1, 2009)

- **Over the Counter Drug Benefit** - CCHP will provide a maximum of \$25.00 in reimbursement for over- the -counter medication for all new members.
- **Prepared Childbirth Classes** - CCHP will provide coverage for up to \$70.00 for prepared childbirth Lamaze and breast feeding classes.

# FLU Shot Procedures

We want to ensure you are informed of the process providers will follow to administer and bill for the administration of traditional killed virus flu vaccine or FDA approved nasal spray flu vaccine/live attenuated influenza vaccine (LAIV) for Cook Children's Health Plan (CCHP) members. The flu vaccine is a covered benefit for all CHIP and Medicaid members. Co-pays for CHIP members do not apply if the member is receiving well visit or vaccine administration services only.

## Procedure:

### **CCHP STAR or CHIP members under age 19:**

Providers should use the flu vaccine available through the Texas Vaccines for Children (TVFC) program for CCHP members through the age of 18 years who are in the high risk categories recognized by the TVFC program. The provider should generate a claim form billing for the administration of the flu vaccine and the flu vaccine on a CMS 1500 form. The charge for the vaccine should be \$0.01. If the provider does not participate with the TVFC program, depletes his TVFC vaccine supply, or the member does not qualify for the vaccine through TVFC, he should use the office's private stock. When private stock is used, the provider should bill CCHP the administrative code as well as the vaccine code on a CMS 1500, or its equivalent, claim form. If a claim form is generated, the provider should bill with his Texas Provider Identification (TPI) number for a sick visit and not use his THSteps TPI number. Should the provider not have the flu vaccine available in the office, they should refer the member to the Public Health Department or another CCHP contracted flu vaccine administration site.

### **CCHP STAR members age 19 and over:**

Providers should use their private stock for the administration of the vaccine and bill CCHP using the administrative code as well as the vaccine code on a CMS 1500, or its equivalent, claim form.

## Additional Options for THSteps Training

As part of our ongoing effort to keep you and your members informed on the importance of THSteps, CCHP, in conjunction with the Health and Human Services Commission, is offering you an Online Provider Education option. The training is located on the DSHS Web site, [www.txhealthsteps.com](http://www.txhealthsteps.com)

The purpose of THSteps Online Provider Education is to offer you a range of high-quality training opportunities. This training consists of a number of self-paced, web-based training modules. Continuing Education (CE) credits can be awarded to eligible participants after the successful completion of each module.

## New Providers

We added 112 new providers in July and August. There are 44 providers that are both CHIP/STAR, 37 new providers to the CHIP program and 31 new providers to STAR. They include:

**CHIP and STAR: PCP: Arlington** – Mona Ballayan M.D., Family Practice, Joseph Megwa M.D., Family Practice, Elva Camero, M.D., Family Practice; **Eules** – Amy Morse, N.P., Family Practice, **Fort Worth** – Erin Baker, P.A., Family Practice, Lisa Eisner, M.D., Family Practice, Bibi Sattar, D.O., Family Practice, Daud Ashai, M.D., Internal Medicine, Ahmed Iqbal, M.D., Internal Medicine, Brian Levy, M.D., Internal Medicine, Raheela Hafez, M.D., Pediatrics; **McKinney** - Sandeepa Rajadhyaksha, M.D., Pediatrics, Carolyn Wisler, M.D., Pediatrics; **Specialists: Arlington** – Tracey Williams, LPC, Christian Twamley O.D., Pearle Vision Arlington Location; **Bedford** – Usha Walia, M.D., Neurology, Patrick Stanton, D.O., Pain Management; **Burleson** – Mike Bismar, M.D., Gastroenterology; **Carrollton** – Rudy Seward, OTR, Dana Mangus, SLP; **Denton** – Erin Humphries, LPC, Jean Seward, PT; **Fort Worth** – Phyllis Wakeland, PNP, Endocrinology-Pediatric, Robert Smioth, M.D., Ob/Gyn, Viorel Raducan, M.D., Orthopedic Surgery, Michael Seibel, D.O., Physical Medicine and Rehabilitation, Mohammad Aman, M.D., Psychiatry, Saleem Chughtai, M.D., Radiology, Mohammad Sarwar, M.D., Radiology, Linda Davis, P.A., Rheumatology, Catherine Fisher, FNP, Surgery, Ricardo Torres, D.O., Vascular Surgery, Jason Conrad, M.D., Radiology; **Granbury** - Stephen Cano, CRNA, Anesthesiology, Kenneth Kirkland, CRNA, Anesthesiology; **Irving** – Jonathan Cargo, OD, Optometry; **Lewisville** - Joan Eaves, OTR, Occupational Therapy, Robin Douglas-Davis PT, Candice Macdonald, SLP; **McKinney** - Leigh Cipriano, SLP, Kimberlee Wheeler, SLP; **Weatherford** - Kimili Barnard, CRNA, Anesthesiology; **Facilities: Fort Worth** – Landmark Healthcare, Inc.

**CHIP Only: PCP: Aledo - Granbury**- Sandra Rodriguez, M.D., Pediatrics; **Arlington** – Elida Flores, M.D., Pediatrics, Laurie Gray, M.D., Pediatrics, Hung Nguyen, M.D., Family Practice; **Denton** – Bruce Eckel, M.D., Pediatrics, Marilyn Janke, M.D., Pediatrics, Milton Squiers, M.D., Pediatrics; **Fort Worth** - Joseph Carter, M.D., Family Practice, JoAnn Dominguez, PA, Family Practice, Lindsey Newton, M.D., Pediatrics, Carla Smith, D.O., Pediatrics; **Lewisville** - Debra Hunter, PNP, Pediatrics, Linda Vasey ANP, Pediatrics; **Mansfield** – Christie Gatewood, NP, Pediatrics; **Weatherford** – Richard Keller, PA, Family Practice; **Specialists: Burleson** – Betty Griswell, LPC; **Fort Worth** - Leah Bhatik, M.D., Anesthesiology, Steve Muyskens M.D., Cardiology, Phyllis Wakeland, PNP Endocrinology, Chad Hamner, M.D., General Surgery, Clarissa Johnson, M.D., Hematology/Oncology, Kelly Vallance, M.D., Hematology/Oncology, Ana Rios, M.D., Infectious Disease, Shana Hazzard, LCSW, Biser Rangelov, LPC, Michael Perry, M.D., Neurology, Lindsay Stephens, N.M., Ob/Gyn, Irene Castaneda-Sanchez, M.D., Pathology, Lamar Ingulli, PsyC, Psychology, John Saita, M.D., Pulmonary Medicine, Robert Bressler, M.D., Radiology; **McKinney** – Lorenzo Vite, PT; **Mineral Wells** – Phillip Parkinson, CRNA, Anesthesiology, Deborah Grieder, CRNA, Anesthesiology; **River Oaks** - Jamie Corona, LPC, **Weatherford** – James Barnett, CRNA, Anesthesiology

**STAR Only: PCP: Arlington** – Hung Dang, M.D., Family Practice; **Fort Worth** – Ricky Edwards, M.D., Family Practice, Mai Hoang, M.D., Family Practice, John McNeff, M.D., Family Practice, Juy Nguyen, M.D., Family Practice, Tuan Nguyen, M.D., Family Practice, Suchita Reddy, M.D., Family Practice, Beena Trivedi, M.D., Family Practice, Alfred Wettermark, M.D., Family Practice, Jessie Hicks, D.O., Internal Medicine, Michele Kilmer, PNP, Pediatrics; **Specialists: Arlington** – Keith Meister, M.D., Orthopedic Surgery, Kimberly Booker, PhD, Psychology; **Cleburne** – Molly Woodbury, LPC, Robert Woodbury, LPC; **Dallas** - Robert Bennett, M.D., Psychiatry; **Fort Worth** – Joyelle Beeby, CRNA, Anesthesiology, Jeaniece Mukherjee, CRNA, Anesthesiology, Jeannie Sorgen, CNS, Clinical Nurse Specialist, Samuel Davis, M.D., Hematology/Oncology, Richard Jackson, M.D., General Surgery, Cheryl Haynes, LPC, Shaun Hill, LPC, Richard Schuster, M.D., Orthopedic Surgery, Amani Terrell, M.D., Pediatric In-House Program, Carolyn Cruse, PsyD, Psychology; **Granbury** – Chris Cheyne, OD, Optometry; **Hurst** – Lisa Lawson, LPC; **Mineral Wells** – Michael Zanchi, M.D., Anesthesiology, Catherine Bareau, D.O., Radiology.

### Important phone numbers:

Cook Children’s Health Plan Member Services	8 a.m. – 5 p.m., Monday – Friday 800-964-2247 or 682-885-2247 <a href="http://www.cookchp.org">www.cookchp.org</a> 682-885-2148 fax
Care Management	800-860-2247 or 682-885-2252 <a href="http://www.cookchp.org">www.cookchp.org</a> 682-885-8402 fax
Mental Health Services - LifeSynch	866-258-0942
Vision Services – Total Vision Health Plan	800-465-6853
Network Development/Provider Relations	682-885-2247 or <a href="mailto:CCHPNetworkDev@cookchildrens.org">CCHPNetworkDev@cookchildrens.org</a>