

comments or suggestions may be emailed to:  
**Network Development**  
[CCHPNetworkDev@cookchildrens.org](mailto:CCHPNetworkDev@cookchildrens.org)  
or call 682-885-2247

# Provider news

## Cook Children's Health Plan Membership:

Cook Children's Health Plan has a membership of 94,320 as of November 1, 2010. We now cover 60,996 Medicaid STAR members and 33,324 CHIP members. We appreciate your continued support.

## HCFA Forms: As of 12/1/2010, we can no longer accept black ink HCFA forms.

There are a few providers that continue to submit black HCFA forms to us for processing.

While we have accepted this color form in the past our new claims system will not recognize and load the black form. If you do not use an EDI claims submission vendor you will need to use the red HCFA form

## FREW is the requirement that all new and existing STAR members receive timely Texas Health Steps visits.

FREW continues to be an important topic for Cook Children's Health Plan (CCHP) and providers. Here are some reminders concerning STAR Members:

- All STAR members under 21 years old require a Texas Health Steps visit within 90 days of becoming a CCHP member unless you can document that they recently had an exam, or that the patient/caregiver refused the exam.
- All seven elements that constitute a complete THSteps exam must be included.
- Notify Cook Children's Health Plan at 1-800-964-2247 if you identify a CCHP member as the child of a migrant farm worker.
- The Medical Transportation Program (MTP) provides free transportation to appointments for covered medical and dental services or reimburses gas money if the client has an automobile, but no funds for gas. Call MTP toll free at 1-877-633-8747 8 a.m.–5 p.m., Monday through Friday for further assistance.

We are trying to assist by informing the primary care physicians who within their panel is due for a THSteps visit that month.

For more information on any issue regarding FREW, please contact Cook Children's Health Plan toll-free at 1-800-964-2247 or locally at 682-885-2247.

## Two Ways You Can Help Us Measure Quality of Care: CPT<sup>®1</sup> Category II Codes and Well-Visit Billing

We encourage you to bill for well-visit screenings conducted during a sick visit.

When you use Category II CPT and Category I CPT/HCPC codes for outpatient services and test results, your quality of care measures improve<sup>2</sup>.

Some patients only seek care when ill, but may have immunizations or screenings they are behind on. Coding the visit as a sick visit AND coding for preventative services conducted, will greatly decrease the need for chart reviews for HEDIS measures.

Another way to reduce the need for chart reviews is through the use of CPT Category II codes. CPT Category II codes are supplemental tracking codes that are meant to facilitate data collection about quality of care. For example, if your practice is trying to track the use of beta-blocker therapy and you don't have an electronic medical record system. Reporting Category II code 0007F, "Beta-blocker therapy, prescribed," will allow you to do this through your billing software rather than through chart reviews. In addition, these codes allow health plans to determine numerator compliance through analysis of claims submitted by your office, reducing the need for chart reviews for HEDIS measures.

### Claims-based reporting principles

- Well-visit CPT or ICD-9 diagnosis codes must be reported on the same 1500 as the payment codes.
- The CPT Category II code must be reported on the same 1500 as the payment codes.
- Submit CPT Category II codes with a line item charge of zero dollars (\$0.00)
  - √ CPT Category II line items are not used for payment
  - √ CPT Category II codes are used for HEDIS and P4P analysis.
- Multiple CPT Category II codes applicable to a visit can be reported on the same claim.

Table 1. Category II CPT Codes that affect HEDIS Quality of Care measures<sup>3</sup>.

Description	CPT Category II
HbA1c <7.0% & <8.0%	3044F
HbA1c >8.0%	3045F
HbA1c >9.0%	3046F
LDL-C <100 mg/dL	3048F
LDL-C 100 to 129mg/dL	3049F
LDL-C ≥ 130g/dL	3050F
Nephropathy Screening Tests	3060F, 3061F
BP <130/80 mm Hg	Systolic: 3074F    Diastolic: 3078F
BP ≥130/80 mm Hg	Systolic: 3075F    Diastolic: 3079F
BP <140/90 mm Hg	Systolic: 3074F    Diastolic: 3078F
BP ≥140/90 mm Hg	Systolic: 3077F    Diastolic: 3080F
Retinal eye exam performed by professional	2022F, 2024F, 2026F
Prenatal care visit	0500F, 0501F, 0502F
Postpartum visit	0503F

1. CPT<sup>®</sup> is a registered trademark of the American Medical Association.
2. Category II codes have their own section in the CPT code book and are cross-referenced to the measures associated with each in Appendix H.
3. The AMA publishes Category II codes twice a year: on Jan. 1 and July 1. (see: <http://www.ama-assn.org/go/cpt>).

## Fraud and Abuse:

In compliance with the Texas Office of Inspector General (OIG) regulations, and as part of Cook Children's Health Plan's contract with the Texas Health and Human Services Commission, we are required to monitor our physicians, providers and members for possible acts of fraud, waste and abuse. All Medicaid managed care organizations are required to have an internal special investigations unit or they must contract with an organization to identify, investigate and report potential fraud and abuse. CCHP has chosen to contract with Allied Management Group Special Investigation Unit (AMGSIU) to assist us with this monitoring.

From time to time, AMG provides us with information regarding potential issues with a provider. As a courtesy to you, if any issues are identified, we will provide you with a copy of our preliminary investigation report in order for you to correct any potential problems that have been identified. If overpayments have been identified, CCHP is also required to recoup those overpayments. If a recoupment is warranted, CCHP will notify you of that recoupment or potential recoupment as soon as possible. If any investigation results in a finding that leads CCHP to believe that a physician, provider or member is possibly committing an intentional fraudulent act, CCHP is required by contract to report that information to the OIG. CCHP does not determine if fraud, waste or abuse is occurring. The OIG will make that determination based on their own investigation.

### A few common issues we see:

#### **Assay for the Diagnosis of Vaginitis (TMHP Provider Manual 7.1)**

Procedure codes 87480, 87510, 87660, 87797 and 87800 are benefits of Texas Medicaid. If more than one of the procedure codes 87480, 87510, 87660 or 87800 are submitted by the same provider for the same client with the same date of service, all of the procedure codes are denied. Only procedure codes 87480, 87510, 87660 or 87800 may be submitted for reimbursement.

#### **Common unbundled services (TMHP Provider Procedure Manual 43.2.3)**

The components of a medical checkup include the following and are not reimbursed separately:

- Vision screening
- Hearing screening (audiometric screening)
- Sensory screening
- Urinalysis by dip sticks or tablet reagent

Should an issue be identified that affects claims submitted for services that should have been inclusive, or incidental and paid in error, a recoupment will be initiated for the recovery of overpayments. A letter will be sent to each identified provider with a detailed report that will help identify the claims that will be adjusted.

## New Providers

We added 127 new providers in August, September and October. There are 56 new providers for both CHIP and STAR, 45 CHIP only providers and 26 new providers to STAR only. They include:

### CHIP and STAR:

**PCP: Fort Worth** – Jason Brewington, M.D., Lisa Nash, D.O.; **Granbury** – Kelly Kaldenbach, PA, Larry Padget, D.O., Nancy Walsh, FNP; **Plano** - Maryann Saifi, M.D.; **Saginaw** – Krista Rettig, PNP; **Specialists: Arlington** – Marvin Bates, LCSW, Daniel Price, OD, Melissa Steer, LPC; **Corinth** – Emery Huber, OD; **Denton** – Kathy DeOrnella, PhD, Joseph Fletcher, M.D., Holly Winter-Duke, LPC; **Flower Mound** – Jackie Davis-Herr, M.D.; **Fort Worth** – Stacia Alexander, LPC, Margaret Basiliadis, D.O., Nancy Box, LCSW, Margaret Conner, M.D., James Fite, M.D., Daniel Hartt, LMFT, Sergio Haynes, PA, Karen Hill, OT, Suzanne Hooper, LPC, Sharlene Horak, LCSW, Mandy Jordan, PhD, Patrick Keehan, M.D., Charles Lampe, M.D., Margaret Livesay, LCSW, Peggy Nix, LPC, Premal Patel, M.D., Pannell Ryan, PhD, Lesley Schmitz, D.O., Kelly Stille, PhD, Robert Zwernemann, M.D.; **Frisco** – Richard Rembecki, M.D.; **Granbury** – Christine Judy, LCSW, Pamela Padget, LPC, Amy Reverr, LCSW, Jon Teacle, PA; **Highland Village** – Mark Welding, OP; **Lewisville** – Vicki Allen, M.D., Ob/Gyn, Leslie Auers, M.D., Bradley Axline, M.D., Heather Caudell, Nurse Midwife, Andrea Galusha, M.D., Rebecca Kaye, PT, Maria LaVorgna-Smith, LPC, Odette Limosnero, M.D., Gary Rose, M.D.; **Mansfield** - Martin Jeane, LPC; **Weatherford** – Joseph Bakowski, OP Optometry, Constance Hahn, CRNA, Anesthesiology. **Ancillary: Arlington** – Angelique Healthcare Supply; **Richardson** - Apple Homecare Medical Supply; **Weatherford** - Green Apple Therapy Services PLLC

### CHIP Only:

**PCP: Denton** – James Purgason, M.D; **Fort Worth** – Laila Jiwani, M.D.; **Fort Worth** – Melanie Schneidmiller, FNP, Deepa Somcia, M.D.; **Keller** – Nicole Wineriter, M.D.; **McKinney** – Deborah Mitchell, NP. **Specialists: Arlington** – Richard Slaughter, PhD; **Decatur** – Scott Hrnack, M.D.; **Denton** – Joseph Fletcher, M.D.; **Fort Worth** - Ayman Abdel Halim, M.D., Lisa Bashore, PNP, Amy Bayles, PNP, Aiyanna Burton, M.D., Geetha Devdas, M.D., Vassilis Dimas, M.D., Robin Dobson, M.D., Neil Evans, M.D., William Gordon, M.D., Clayton Holmes, PT, Nicholas Iwasko, M.D., Jason Kennedy, M.D., Shari Khorsandi, FNP, Todd Koch, PNP, Kristin Milota, PNP, Kelly Ratcliff, PNP, Renee Rodrigues, M.D., Daeyoung Roh, M.D., Hugo Sanchez, M.D., Rachel Souers, M.D., Andrea Wadley, M.D., Matt Woolford, NP; **Frisco** - Joseph Walter, M.D.; **Hurst** – Constance Celaya Forbes, PhD, Ashwini Reddy M.D., Stephen Stipe, LCSW; **Mineral Wells** – Earl Clement, M.D., Ransome Entindi, M.D., Vikas Patel, M.D.; **North Richland Hills** – Nicolas Aguilar, PA.; **Weatherford** – Kristi Blair, CRNA, Amber Looper, CRNA, Mehar Oad, M.D., Scott Thompson, M.D., Stephanie Macy, CRNA

### STAR Only:

**PCP: Alvord** – Shawn White, M.D.; **Fort Worth** – Alan Byrd, M.D., Durga Vedati, M.D., **Lewisville** – Debra Hunter, PNP, Linda Vasey ANP; **Specialist: Arlington** – Triwana Fisher, M.D., Paula Peterson, FNP, Stephanie Pickel, M.D., Charmaine Moczygamba, M.D.; **Denton** – Kathleen Cantrell, PhD; **Fort Worth** – Ayman Abdel Halim, M.D., Sophia Grant, M.D., Nicholas Iwasko, M.D., Jennifer Naiser, D.O., Raja Sawhney, M.D, Allison Stitsworth, NM, DeEtte Vasques, D.O., **Granbury** – Bradley Hart, M.D., Alisa Peterson, D.O.; **Grapevine** – Angela Miller, PNP; **Hurst** – Angela Anderson, SLP, Helen Orth, OD; **Mineral Wells** – David Fakier, M.D., Lemuel Newton, M.D.; **Hospitals** – **Bedford** - Texas Health Springwood Hospital

### Important phone numbers:

Cook Children's Health Plan	8 a.m. – 5 p.m., Monday – Friday
Member Services	800-964-2247 or 682-885-2247 <a href="http://www.cookchp.org">www.cookchp.org</a> 682-885-2148 fax
Care Management	800-860-2247 or 682-885-2252 <a href="http://www.cookchp.org">www.cookchp.org</a> 682-885-8402 fax
Mental Health Services - CompCare	CHIP - 877-710-8333 STAR - 877-710-8444
Vision Services – Total Vision Health Plan	800-465-6853
Network Development/Provider Relations	682-885-2247 or <a href="mailto:CCHPNetworkDev@cookchildrens.org">CCHPNetworkDev@cookchildrens.org</a>