

comments or suggestions may be emailed to:
Network Development
CCHPNetworkDev@cookchildrens.org
or call 682-885-2247

Provider news

Cook Children's Health Plan Membership:

Cook Children's Health Plan membership is 93,371 as of March 1, 2011. We now cover 60,335 Medicaid STAR members and 33,036 CHIP members. We appreciate your continued support.

SSI membership as of 2/1/2011:

Notice: Effective 2/1/2011 **SSI** members will no longer be eligible with Cook Children's Health Plan. (This only applies to SSI members). Authorizations processed and approved by Cook Children's Health Plan for SSI members will be honored through the authorization end date. You will not need to request authorization from the new health plan until the current authorization has expired, unless the member needs additional services that require authorization. After 2/1/11 please contact the SSI member's new health plan.

Electronic data interchange version ANSI X12 5010 implementation.

We previously communicated the Texas Health and Human Services Commission (HHSC) and the Texas Medicaid & Healthcare will soon initiate the implementation of Electronic Data Interchange (EDI) ANSI X12 version 5010 in accordance with Title 45 Code of Federal Regulations (CFR) Part 162

Cook Children's will also be initiating the implementation of the 5010 Electronic Data Interchange. Information will be provided to you in the next few weeks.

CCHP website

The CCHP website can be a great source of information. You can find the most current forms, past newsletters and a real time listing of participating providers. The website address is: www.cookchp.org

EDI submission

Approximately 65 percent of all claims received by Cook Children's Health Plan (CCHP) are sent through an EDI file. There are many advantages for submitting your claim via an electronic file:

- Quicker turnaround time
- Lower administrative costs
- Less chance of errors due to data entry

To find out more about EDI claims submission, please contact your CCHP representative.

Laboratory services:

CCHP is in the process of collecting CLIA certificates from the providers who perform laboratory services in your office. If we do not request a current certificate please forward a copy of the certificate to your Network Services Representative. Or you may fax the copy to: 682-885-8403

Effective January 1, 2011, all providers of laboratory services must comply with the rules and regulations of the Clinical Laboratory Improvement Amendments (CLIA).

According to the Radiology, Laboratory and Physiological Lab Services Handbook section of the Texas Medicaid Provider Procedures Manual (TMPPM), Section 2.1.1.1, to be eligible for reimbursement, all providers performing laboratory tests must (1) pay a fee to the Center for Medicare & Medicaid Services (CMS), (2) contact HHSC at 512-834-6650 to receive a CLIA registration and/or certification number; and (3) notify TMHP of the assigned CLIA number. Providers must also submit a copy of the CLIA certification or waiver to Cook Children's Health Plan (CCHP). Without a CLIA number, claims for laboratory services will be denied.

Section 2.1.1.3 of the TMPPM states that CLIA certificates may limit the holder to performing only certain tests. Medicaid bill must accurately reflect those services authorized by the CLIA program and no other procedures. Two types of certificates limit holders to only certain tests procedures: Waiver certificates and Physician-Performed Microscopy Procedure (PPMP) Certificates.

Providers holding waiver CLIA certificates are authorized to perform only the following tests. **The QW modifier is a CLIA requirement for specific codes based on their complexity and must be included or claims will be denied.**

80047-QW	80048-QW	80051-QW	80053-QW	80061-QW	80101-QW	80178-QW	81002
81003-QW	81025	82010-QW	82042-QW	82044-QW	82055-QW	82120-QW	82150-QW
82247-QW	82270-QW	82271-QW	82272-QW	82274-QW	82330-QW	82465-QW	82523-QW
82570-QW	82679-QW	82947-QW	82950-QW	82951-QW	82952-QW	82977-QW	82985-QW
83001-QW	83002-QW	83026	83036-QW	83037-QW	83518-QW	83520-QW	83605-QW
83718-QW	83721-QW	83880-QW	83986-QW	84075-QW	84132-QW	84157-QW	84295-QW
84443	84450-QW	84460-QW	84478-QW	84520-QW	84703-QW	85013	85014-QW
85018-QW	85576-QW	85610-QW	85651	86294-QW	86308-QW	86318-QW	86618-QW
86701-QW	86703-QW	87077-QW	87210-QW	87449-QW	87804-QW	87880-QW	

Providers with CLIA PPMP certificates can perform all of the procedures listed for waiver certificate in addition to the following tests:

81000	81001	81015	81020	89190	Q0111	Q0112	Q0113	Q0115
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E-mail addresses

Cook Children's Health Plan is looking for additional ways to communicate with our providers. We are in the process of gathering e-mail addresses for offices to get information to you quickly and paperless. If you have an e-mail for your office, please supply it to us. You can send it to our e-mail address: CCHPNetworkDev@cookchildrens.org.

2010 provider satisfaction survey

We would like to thank everyone who participated in the 2010 Provider Satisfaction Survey.

We do appreciate your input and support. Three important factors within the survey were the percentage of positive responses and if you would recommend CCHP to a colleague.

Your responses were:

- 94 percent of all responses were positive.
- 98 percent of respondents would recommend Cook Children's Health Plan to a colleague.
- 98 percent of all responses indicated overall, we are satisfied with CCHP.

Please contact us if you have any specific questions regarding the survey. Thank you again for your continued support.

THSteps and sick visits

We continue to receive claims with a THSteps visit and Sick Visit on the same claim form. Please remember a well child checkup and a sick visit that are performed on same date of service have to be submitted on separate claims.

The Texas Medicaid Provider manual section 43.1.7.1 states, the provider has to submit two Claims: one for the THStep checkup and a separate claim for the treating of a medical problem.

FREW corner

Here are some reminders concerning STAR members:

- Ensure all age appropriate STAR members receive their THSteps (well child exam) within 60 days of becoming a CCHP member.
- All seven elements that constitute a complete THSteps must be included.
- Any offices identifying children of Migrant Farm Workers that are a STAR CCHP member should notify the Health Plan at 1-800-964-2247.
- The Medical Transportation Program (MTP) provides transportation to appointments for covered medical and dental services. MTP can also reimburse gas money if the client has an automobile but no funds for gas. Call MTP toll free at 1-877-MEDTRIP (1-877-633-8747) 8-5, Monday through Friday for further assistance.

Fraud and abuse:

In compliance with the Texas Office of Inspector General (OIG) regulations and as part of Cook Children's Health Plan's contract with the Texas Health and Human Services Commission, we are required to monitor our physicians, providers and members for possible acts of fraud, waste and abuse. All Medicaid managed care organizations are required to have an internal special investigations unit or they must contract with an organization to identify, investigate and report potential fraud and abuse. CCHP has chosen to contract with Allied Management Group Special Investigation Unit (AMGSIU) to assist us with this monitoring.

From time to time, AMG provides us with information regarding potential issues with a provider. As a courtesy to you, if any issues are identified, we will provide you with a copy of our preliminary investigation report in order for you to correct any potential problems that have been identified. If overpayments have been identified, CCHP is also required to recoup those overpayments. If a recoupment is warranted, CCHP will notify you of that recoupment or potential recoupment as soon as possible. If any investigation results in a finding that leads CCHP to believe that a physician, provider or member is possibly committing an intentional fraudulent act, CCHP is required by contract to report that information to the OIG. CCHP does not determine if fraud, waste or abuse is occurring. The OIG will make that determination based on their own investigation.

CHIP cost-sharing:

In order to offset increased costs, HHSC will increase certain co-payments for CHIP members above 150 percent of federal poverty level (FPL).

CHIP Cost Sharing	Effective September 1, 2007 through February 28, 2011	Increases effective March 1, 2011
Above 150% up to and including 185% FPL		
Office Visit	\$7.00	\$12.00
Generic Drug	\$5.00	\$8.00
Brand Drug	\$20.00	\$25.00
Above 185% up to and including 200% of FPL		
Office Visit	\$10.00	\$16.00
Generic Drug	\$5.00	\$8.00
Brand Drug	\$20.00	\$25.00

New providers

We added 68 new providers in January and February. There are 24 new providers for both CHIP and STAR, 28 CHIP only providers and 16 new providers to STAR only. They include:

CHIP and STAR:

PCP: Bartonville- John McCray, D.O., Family Practice, **Cedar Hill** - Christine George M.D., Pediatrics; **Cleburne-** Sandra Tinley, MD, Pediatrics; **Dallas** – Debra Wright-Bowers, M.D., Pediatrics; **Denton** – Karishama Patel, P.A., Family Practice, Caroline Willson, M.D., Family Practice; **Fort Worth** – Anjali Kumar D.O., Family Practice; **Grand Prairie** – Yohanna Andrade-Fegali, M.D., Pediatrics, Lina Dy, M.D., Pediatrics; **Pilot Point** – Andrew Anderson, PA, Family Practice, Karen Steed, NP Family Practice; **White Settlement** – Daurice Ring, NP, Family Practice, **Specialists: Dallas** – Jeffrey Fanning M.D, Ped. Critical Care, Andrew Lester M.D., Neonatology, Benjamin Olsoson, D.O., Pedi. Critical Care, Tom Pstma, M.D., Radiology; **Fort Worth** – Tad Billmire, D.O., Emergency Medicine, Pediatric, Gayle Daniels OD, Optometry, Sophie Kriss, OTR, Occupational Therapy, Tom Shirey OP, Optometry; **Grand Prairie** - Emery Huber, OD., Optometry, **Lewisville** – Jimmie Flythe, PT Physical Therapy; **Mansfield** – Mina Pakzad OD, Optometry; **Weatherford** – Olusegun Oseni M.D., Internal Medicine.

CHIP Only:

PCP: Arlington – Katherine Bruce, M.D. Pediatrics, Daniel Geppert, M.D., Pediatrics, Keith Harmon, M.D., Diane Rasmussen, M.D., Mark Wayne, M.D.; **Decatur** – James Gallant, M.D., Family Practice, **Fort Worth** – Lisa Mathew PA, Internal Medicine, Alia Subhan, M.D., Family Practice, James Yarmchik, M.D., Family Practice; **Grand Prairie** – Tori Ledesma FNP, Family Practice, Sherleen Samuel, FNP, Family Practice; **Saginaw** – Tariq Vora, D.O., Family Practice, Long Wong, M.D., Family Practice. **Specialists: Arlington** – Bruce Want, D.O., Ob/Gyn; **Dallas** – Gokul Bysani, M.D., Pedi Critical Care, Dana Fuller, M.D., Radiology; **Fort Worth** – Paul Bhella, M.D., Emergency Medicine, Jill Granklin, CRNA, Anesthesiology, Tanyel Harper NP, Ob/Gyn, Michael Lambert, CRNA Anesthesiology, William Lowe, M.D., Orthopedic Surgery, Mindy Meeker, PA, Otolaryngology, Muhammad Naeem, M.D., Internal Medicine, Sajida Naeem, M.D., Internal Medicine, Elise Porras PNP, Emergency Medicine, Brannon Raney M.D., Infectious Disease; **Grapevine** – Annette Jerome, PhD, Psychology; **Lake Worth** – Le Hoan OD, Optometry.

STAR Only:

PCP: Arlington – Sumitha Atluri, M.D. Internal Medicine, **Cleburne** – Bruce Mertz M.D., Family Practice, **Fort Worth** – Jason Kennedy, M.D., Family Practice; **Specialist: Fort Worth** – Geetha Devdas M.D., Pediatrics, Scott Greenberg, M.D., Cardiovascular Disease, Natasha Jones-Dobbins D.O., Occupational Therapy, Sheila Layne, D.O., Ob/Gyn, Peter Ramirez, M.D., nephrology, Adib Asrabadi, D.O., Internal Medicine, Mary Anne Barnhill, M.D., Family Practice, Heidi Edmondson, M.D., Pediatrics, Krstin Thompson, CRNA, Anesthesia; **Lake Worth** – Le Hoan, O.D., Optometry; **Mineral Wells** – Vikas Patel, M.D., Internal Medicine, Ransome Etindi, M.D., Internal Medicine.

M.D., Radiology, Jonathan Kaye, M.D., Urology; **Mineral Wells** – Joe Parkey, M.D., Radiology; **Weatherford** – Michael Houck, D.O., Radiology.

Important phone numbers:

Cook Children's Health Plan	8 a.m. – 5 p.m., Monday – Friday
Member services	800-964-2247 or 682-885-2247 www.cookchp.org 682-885-2148 fax
Care management	800-860-2247 or 682-885-2252 www.cookchp.org 682-885-8402 fax
Mental health services - CompCare	CHIP - 877-710-8333 STAR - 877-710-8444
Vision services – Total Vision Health Plan	800-465-6853
Network development/provider relations	682-885-2247 or CCHPNetworkDev@cookchildrens.org