

comments or suggestions may be emailed to:
Network Development
CCHPNetworkDev@cookchildrens.org
or call 682-885-2247

Provider news

Cook Children's Health Plan Membership:

Cook Children's Health Plan membership is 94,693 as of May 1, 2011. We now cover 61, 912 Medicaid STAR members and 32, 781 CHIP members. We appreciate your continued support.

Cook Children's Health Plan to change vendors for Behavioral Health Services:

Effective July 1, 2011, CCHP members will be provided Behavioral Services through LifeSynch. All members will receive new id cards with LifeSynch's phone number. Any members currently using Behavioral Health Services through CompCare will be transitioned to LifeSynch providers. Questions on the transition, contact us at 682-885-2247.

CCHP Web sites offer you easy access to information

CCHP currently offers providers two websites to assist providers in their offices.

The website address: www.cookchp.org is where you need to go to find the most current forms, past newsletters, provider manuals, and real time listing of participating providers that you can sort by name, city, etc.

The website address: www.cookchildrenshealthplan.org allows participating providers to check claims status online, as well as check member eligibility. Providers must register to participate. If you aren't registered or need assistance in using the site, call us at 682-885-2247.

EDI submission

Approximately 65 percent of all claims received by Cook Children's Health Plan (CCHP) are sent through an EDI file. There are many advantages to submitting your claim via an electronic file:

- Quicker turnaround time
- Lower administrative costs
- Less chance of errors due to data entry
- Companion guides for submitting EDI claims can be found on the www.cookchp.org website

To find out more about EDI claims submission, please contact your CCHP representative.

Laboratory services:

CCHP is in the process of collecting CLIA certificates from the providers who perform laboratory services in your office. If we do not request a current certificate please forward a copy of the certificate to your Network Services Representative. Or you may fax the copy to: 682-885-8403

Effective January 1, 2011, all providers of laboratory services must comply with the rules and regulations of the Clinical Laboratory Improvement Amendments (CLIA).

According to the Radiology, Laboratory and Physiological Lab Services Handbook section of the Texas Medicaid Provider Procedures Manual (TMPPM), Section 2.1.1.1, to be eligible for reimbursement, all providers performing laboratory tests must (1) pay a fee to the Center for Medicare & Medicaid Services (CMS), (2) contact HHSC at 512-834-6650 to receive a CLIA registration and/or certification number; and (3) notify TMHP of the assigned CLIA number. Providers must also submit a copy of the CLIA certification or waiver to Cook Children's Health Plan (CCHP). Without a CLIA number, claims for laboratory services will be denied.

Section 2.1.1.3 of the TMPPM states that CLIA certificates may limit the holder to performing only certain tests. Medicaid bill must accurately reflect those services authorized by the CLIA program and no other procedures. Two types of certificates limit holders to only certain tests procedures: Waiver certificates and Physician-Performed Microscopy Procedure (PPMP) Certificates.

Providers holding waiver CLIA certificates are authorized to perform only the following tests. **The QW modifier is a CLIA requirement for specific codes based on their complexity and must be included or claims will be denied.**

80047-QW	80048-QW	80051-QW	80053-QW	80061-QW	80101-QW	80178-QW	81002
81003-QW	81025	82010-QW	82042-QW	82044-QW	82055-QW	82120-QW	82150-QW
82247-QW	82270-QW	82271-QW	82272-QW	82274-QW	82330-QW	82465-QW	82523-QW
82570-QW	82679-QW	82947-QW	82950-QW	82951-QW	82952-QW	82977-QW	82985-QW
83001-QW	83002-QW	83026	83036-QW	83037-QW	83518-QW	83520-QW	83605-QW
83718-QW	83721-QW	83880-QW	83986-QW	84075-QW	84132-QW	84157-QW	84295-QW
84443	84450-QW	84460-QW	84478-QW	84520-QW	84703-QW	85013	85014-QW
85018-QW	85576-QW	85610-QW	85651	86294-QW	86308-QW	86318-QW	86618-QW
86701-QW	86703-QW	87077-QW	87210-QW	87449-QW	87804-QW	87880-QW	

Providers with CLIA PPMP certificates can perform all of the procedures listed for waiver certificate in addition to the following tests:

81000	81001	81015	81020	89190	Q0111	Q0112	Q0113	Q0115
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National correct coding initiative (NCCI)

Federal legislation has mandated that all State Medicaid programs incorporate "NCCI methodologies" into their claims processing systems. Therefore, the State of Texas Health and Human Services Commission is adopting the NCCI for claims payment. These edits will be used to prevent payments to a provider who submits incorrect code combinations, or nonpayment of units in excess of what is medically necessary. Although this program has been in effect for some time for commercial and Medicare programs, it will now be used for Medicaid as well.

Reminders on modifiers

Cook Children's Health Plan contracts with Allied Management Group (AMG) to audit CCHP's claims for claims coding errors. AMG reviews claims that are non-compliant with the NCCI (National Correct Coding Initiative) edits.

CCHP's claims department has been denying inappropriate services codes in accordance with NCCI edits. Providers are appealing these claim denials; however, these denials will be upheld. Please note the following information to assist you in correct doing compliance:

The following modifiers are being inappropriately billed by providers with E/M codes and Surgery codes:

Modifier 25 indicates that **significantly** and **separately** E/M service was performed on the same day procedure

Modifier 59 Distinct Procedural Service – a service or procedure that is independently or normally not Reported together

QW-CLIA waived test – Modifiers should be used only for designated waived test services codes. Please refer to article on Laboratory Services article on page 2.

E-mail addresses

Cook Children's Health Plan is looking for additional ways to communicate with our providers. We are in the process of gathering e-mail addresses for offices to get information to you quickly. If you have an e-mail for your office, please supply it to us. You can send it to our e-mail address: CCHPNetworkDev@cookchildrens.org.

FREW corner

Here are some reminders concerning STAR members:

- Ensure all age appropriate STAR members receive their THSteps (well child exam) within 60 days of becoming a CCHP member.
- All seven elements that constitute a complete THSteps must be included.
- Any offices identifying children of Migrant Farm Workers that are a STAR CCHP member should notify the Health Plan at 1-800-964-2247.
- The Medical Transportation Program (MTP) provides transportation to appointments for covered medical and dental services. MTP can also reimburse gas money if the client has an automobile but no funds for gas. Call MTP toll free at 1-877-MEDTRIP (1-877-633-8747) 8-5, Monday through Friday for further assistance.

Immunization administration procedure code changes effective April 1, 2011

TMHP utilizes the National Correct Coding Initiative (NCCI) and Medical Unlikely Edit (MUE) guidelines. Effective April 1, 2011, the administration codes for THSteps fall under these guidelines. CCHP has put edits in place to assure that claims payment adheres to the NCCI and MUE. Please refer to the comprehensive Article entitled "Reimbursement Rates Applied to Immunization Administration Procedures Codes effective April 1, 2011" at TMHP's website. This article assists in explaining many billing scenarios with CPT codes and reimbursement.

Claims filing example:

Each vaccine or toxoid and its administration must be submitted on the claim in the following Sequence:

The vaccine procedure code is immediately followed by the applicable immunization administration Procedure code (s). All of the immunization codes that correspond to a single vaccine or toxoid procedure code must be submitted on the claim as the vaccine or toxoid procedure code.

Texas Health and Human Services Commission introduces new benefit card

As of June 1, 2011, STAR members will be receiving a card entitled "Your Texas Benefits Medicaid Card" that will replace the paper Form 3087. Using digital technology, the plastic card will assist in streamlining eligibility verification. This card has been designed to work with most standard magnetic card readers. If you do not have a card reader, you can continue to verify eligibility through TMHP or Tex Med connect. After June 1, 2011, there will be a new secure website for your use. Read more about this at:

<http://www.hhsc.state.tx.us/medicaid/index.html> . Although the card verifies their Medicaid eligibility, the member would also need to have their CCHP STAR identification card to verify their CCHP status.

New providers

We added 82 new providers in March and April. There are 25 new providers for both CHIP and STAR, 29 CHIP only providers and 28 new providers to STAR only. They include:

CHIP and STAR:

PCP: Fort Worth – Vida Amin, Pediatrics, John Bowling, Family Practice, Natalia Hanson, Pediatrics, **Lewisville**, Fernando Davalos, Family Practice;

Specialists: Arlington – Lincoya Young, LPC, Licensed Professional Counselor, **Azle** – Tiara Roberts, PhD, Psychology, **Cleburne** – Trey Casper Webb, DO General Surgery **Denton** – Cynthia Meyering, LMFT, Licensed Marriage Family Therapists, **Fort Worth** – Suzanne Bachman, OD, Optometry, Michael Jakowitsch, OD, Optometry, Ellis Jones, OD, Optometry, Lakeisha Marsh, MD, Psychiatry, Margaret McElroy, DO, Ob/Gyn, Kelly Reed, LPC, Licensed Professional Counselor, Enrique Saldivar, LCSW, Licensed Clinical Social Worker, Jamie Steinert, NP, Nurse Practitioner, Jackie Vaughn, LPC, Licensed Professional Counselor, Larry Whetstone, OD, Optometry, Nichelle Wiggins, PhD, Psychology, **Granbury** – Ahmed Bhatti, MD, Pulmonary Disease, **Lewisville** – Louise Costello, MD Psychiatry, **Mansfield** – Emily Rowland, SLP, Speech Language Therapist.

CHIP Only:

PCP: Arlington – Suzanne Tolbert, MD, Family Practice **Fort Worth** – Rekha Alexander, MD, Internal Medicine, Juana Gamarra de Williams, MD, Family Practice, Elias Lara, DO, Family Practice, Zareena Shama, MD, Family Practice, Alia Subhan, MD, Family Practice **Specialists: Denton**–Sherry Oldfield, NM, Nurse Mid-Wife, Joseph Petty, MD, Ob/Gyn, **Eules**:- Kelly Crossing, LPC, Licensed Professional Counselor, Tammy Koolbeck, LPC, Licensed Professional Counselor **Fort Worth** – Subhasha Bose, MD, Internal Medicine, Jenny Fanning, CRNA, Anesthesia, Robin Henson, PNP, Gastroenterology, Robert Herrin, OD, Optometry, Kelly Jarratt, PhD, Psychology, Jing- Fan Jou, MD, Anesthesiology, David Mason, DO, Neuromusculoskeletal Medicine Audra McCreight, MD, Emergency Medicine – Pediatric, Tate Rubley, PA, Physician Assistant, Madonna Sisson, CRNA, Anesthesiology, Ann Smith, PNP, Anesthesiology – Pediatric, Bethany Weeks, CRNA, Anesthesiology, Krista Kulesza, PhD, Psychology, **Lewisville** – James Cao, OD, Optometry **Mansfield** – Sherryl Clark, LPC, Licensed Professional Counselor, Megan Lee, LPC, Licensed Professional Counselor **Mineral Wells** -Cynthia Caskey, MD, Radiology **Southlake** – Cook Children’s UCC Southlake, Urgent Care Center, **Weatherford** – Jennifer Elmore, DO, Anesthesiology

STAR Only:

PCP: Brock – Richard Kelley, PA, Family Practice **Fort Worth** – Jaremy James, DO, Internal Medicine, Laial Jiwani, MD, Pediatrics, Tariq Vora, DO, Family Practice, James Yarmchuk, MD, Family Practice, Angela Case-Sutphen, PNP, Pediatrics, Veronica Montalvo, PA, Family Practice, **Grand Prairie** –Maria Fisher, MD, Pediatrics, **Keller** –Nicole Wineriter, MD, Pediatrics, –**Specialist**:- Dallas, Gokul Bysani, MD, Pediatric Critical Care, **Fort Worth** Jason Astrin, PA-C., Michael Delaughter, MD, Internal Medicine, Olga Dreeben-Irmia, PT, Physical Therapy, Jill Franklin, CRNA, Anesthesiology, Tanye Harper, NP, Ob-Gyn, Clayton Homes, PT, Physical Therapy, Geoffrey Kline, OD, Cardiology, Matthew Mayfield, MD, Orthopedic Surgery, Mindy Meeker, PA, Otolaryngology, Jon Miller, MD, Radiology, Martin Pila, MD, Radiology, Joseph Schniederjan, MD, Radiology, Robert Sigman, MD, Maternal Fetal Medicine, Rachel Souers, MD, Pediatrics **Granbury** – Cody Hartshorn, MD, Orthopedic Surgery, **Hurst** – Sleep Connection, Inc, DME, Saginaw-Summer Latta, NP, Ob/Gyn

Important phone numbers:

Cook Children’s Health Plan Member services	8 a.m. – 5 p.m., Monday – Friday 800-964-2247 or 682-885-2247 www.cookchp.org 682-885-2148 fax
Care management	800-860-2247 or 682-885-2252 www.cookchp.org 682-885-8402 fax
Mental health services - CompCare	CHIP - 877-710-8333 STAR - 877-710-8444
Vision services – Total Vision Health Plan Network Development/Provider Relations	800-465-6853 682-885-2247 or CCHPNetworkDev@cookchildrens.org